

Let us assist you!

INFORMATION & ASSISTANCE

Are you 60 or older, know of, or caring for an older adult that is in need of information, resources, and assistance about the various programs and services available to help older adults? Give us a call!

Our Information and Assistance program is:

- **Free**
- **Objective**
- **Confidential**
- **Available 24 hours, 7 days a week**
- **Serving Muskegon, Oceana, and Ottawa Counties**



**Community ACCESS Line
of the Lakeshore**

To learn more about this program, contact:

Community ACCESS Line of the Lakeshore

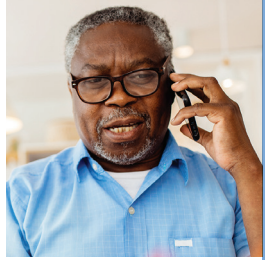
231-733-1155 | 877-211-5253

info@call-211.org

or visit www.call-211.org

We help you with...

Compassionate, and specially trained staff who are knowledgeable in the many senior-focused organizations, programs, benefits, and services in your area. We can follow-up to see if your needs were met and if you require additional help.



Whether you have questions for yourself, a parent, spouse, friend, or neighbor, we listen, ask questions and help you problem solve and connect with the right resources. The most common questions are about:

- Housing
- Utility assistance
- Food
- Transportation
- Health care services
- Hearing, speech and mobility aids
- Home rehabilitation programs
- Legal assistance
- Senior centers and activities for older adults
- Caregiver resources
- Respite services
- Referrals to long-term care options counseling
- Resources for in-home assistance
- Referrals to government and veterans' benefits
- Adult neglect or abuse
- Medicare counseling referrals
- Mental health resources
- Employment and/or volunteer opportunities
- Support groups
- Resources for safety

The Information and Assistance services are free. However, some of the services we refer people to may have eligibility criteria and costs.

Community Access Line of the Lakeshore, Inc. is a nonprofit agency. C.A.L.L. provides comprehensive information and referral via its 211 program for Muskegon, Ottawa, Manistee, Wexford, Missaukee, Charlevoix and Emmet counties.

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