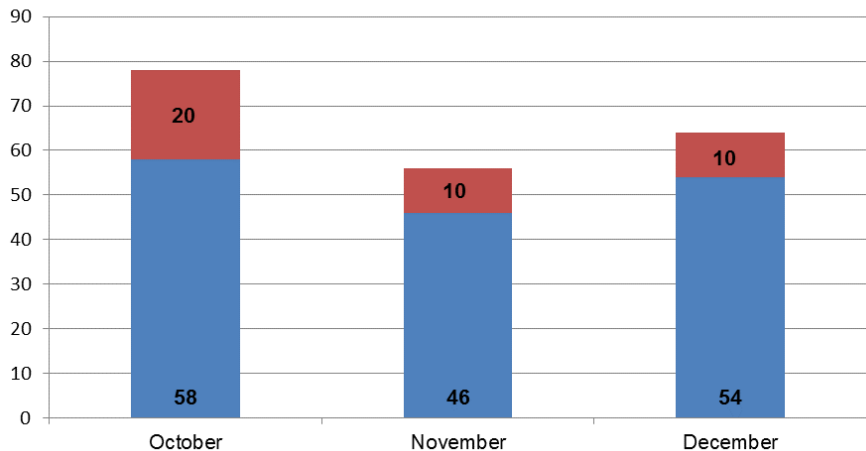
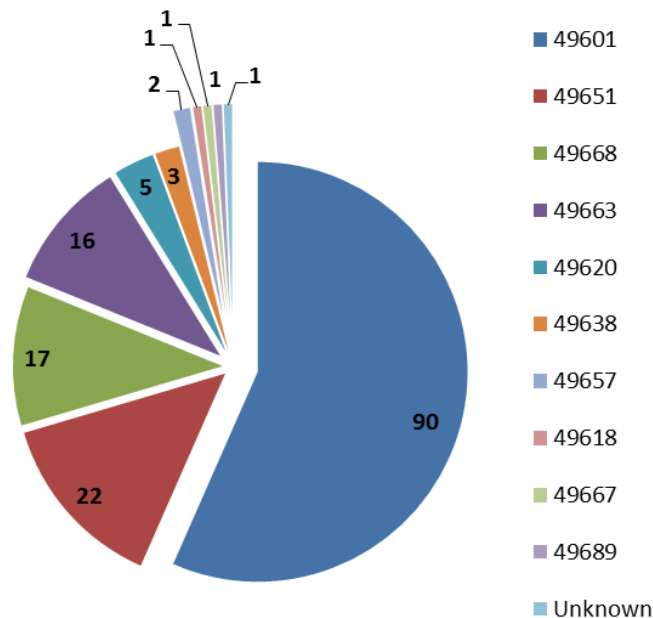


Monthly Contacts

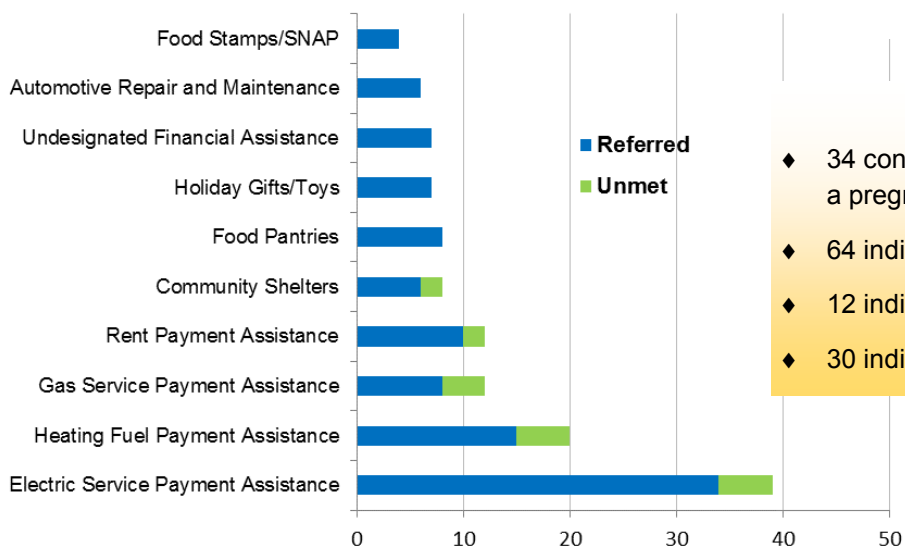
■ Calls ■ Web Searches



Contacts by Zip Code



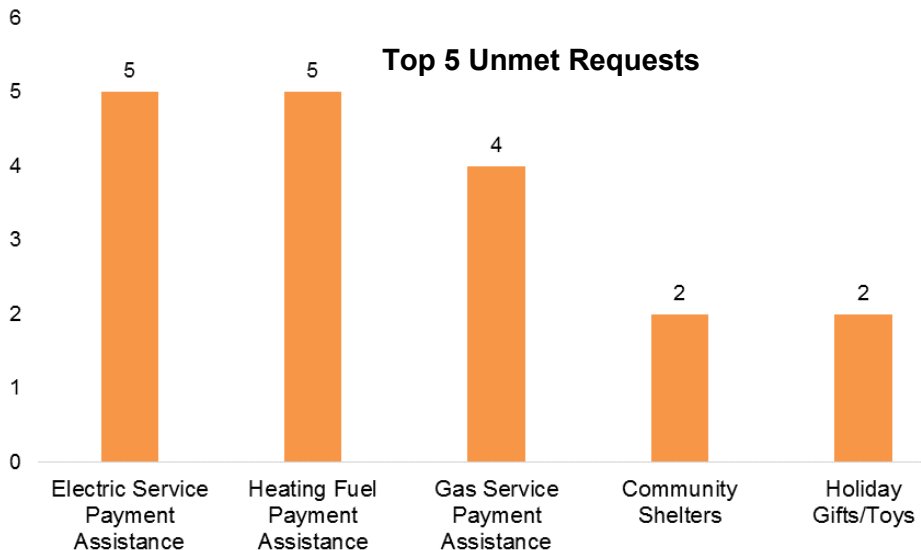
Top 10 Service Requests



Additional Contact Statistics

- ◆ 34 contacts involved a household with children ages 0-5 or a pregnant woman
- ◆ 64 individuals stated currently receiving SNAP benefits
- ◆ 12 individuals/household member identified as a veteran
- ◆ 30 individuals served age 60 or older

Top 5 Unmet Requests



Resource Database Updates

In the 1st quarter of FY 2018, CALL completed the annual review and update of resource records for **11** agencies in Wexford and Missaukee counties — **12%** of the total agency resource records for the county.

In addition, CALL made **15** interim updates to Wexford and Missaukee agency records in the database—including changes to services and programs, events, agency personnel and contact information, agency location and hours, and physical access of locations.