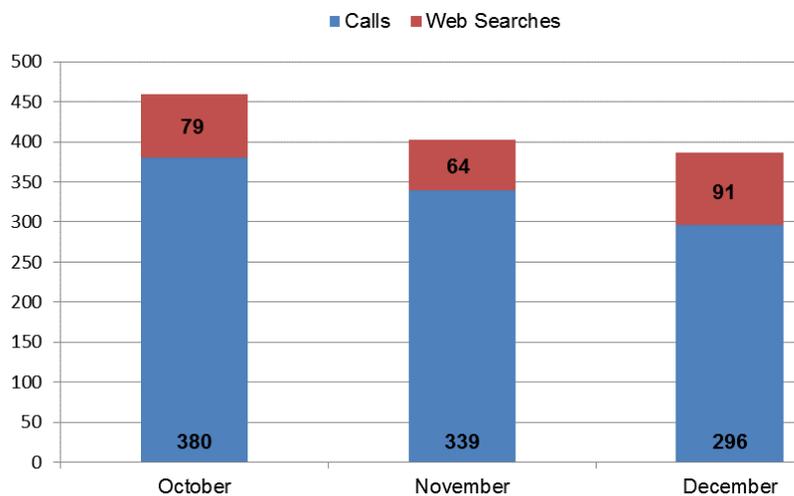
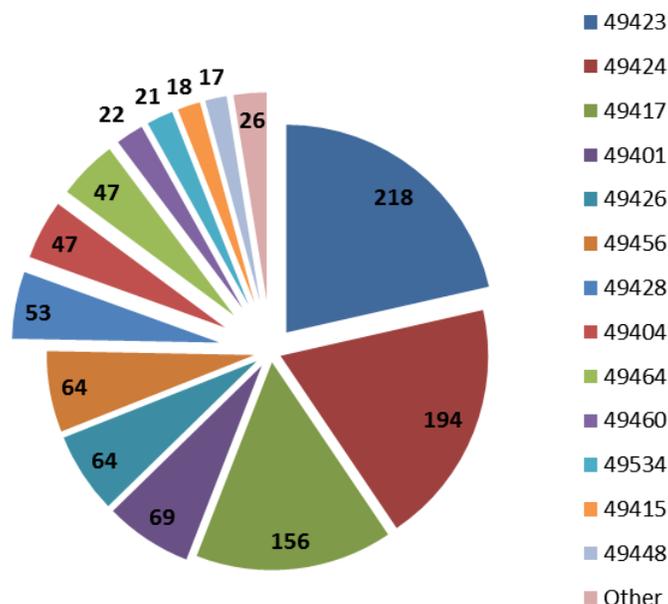


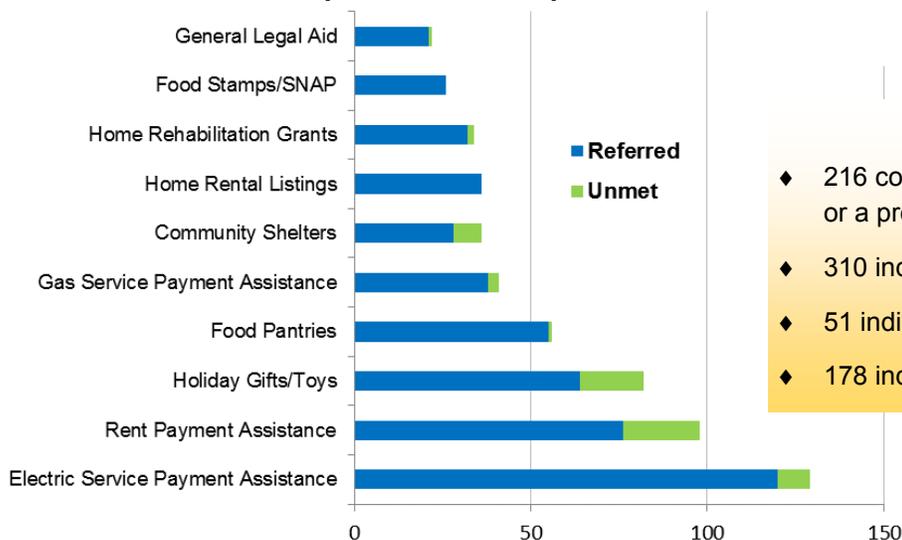
Monthly Contacts



Contacts by Zip Code



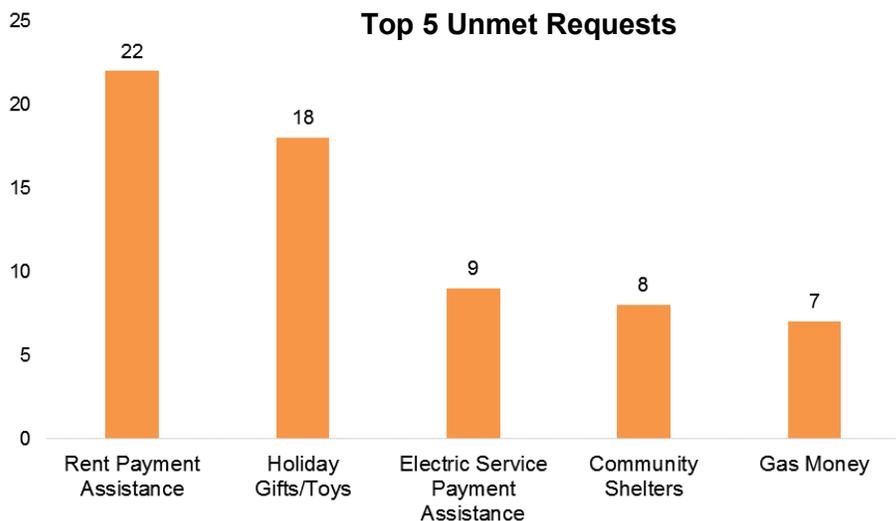
Top 10 Service Requests



Additional Contact Statistics

- ◆ 216 contacts involved a household with children ages 0-5 or a pregnant woman
- ◆ 310 individuals stated currently receiving SNAP benefits
- ◆ 51 individuals/household member identified as a veteran
- ◆ 178 individuals served age 60 or older

Top 5 Unmet Requests



Resource Database Updates

In the 1st quarter of FY 2018, CALL completed the annual review and update of resource records for **28** agencies in Ottawa County—**14%** of the total agency resource records for the county.

In addition, CALL made **67** interim updates to Ottawa County agency records in the database - including changes to services and programs, events, agency personnel and contact information, agency location and hours, and physical access of locations.